Pobuca is the Customer Experience (CX) company. We offer a go-to-market platform for brands and retailers that helps them boost their customer experiences. With our software product, Pobuca Platform our client companies can engage their customers and empower their people in sales, marketing and customer service. We are the one-stop shop to grow a business by leveraging technology. We offer a state of the art AI based software and a broad range of services like consulting, technical integration and after sales support aiming digital transformation of brands and retailers.

We are constantly growing our team by recruiting experienced or developing junior experts, that, along with our current staff, will be the heart of our business.

Our onboarding program is very robust to ensure sharing the company's values, clear and common strategy and of course learning!

Our cooperation with universities for internships gives us the opportunity to develop students as experts through on the job training. We know we can do it, because 70% of our interns are hired at the end of the internship and thrive as part of our great team! Join us and build a strong career with Pobuca!

Right now we are looking for **CRM Consultants and Customer Support Engineer.**

As a CRM consultant, you will be learning to **customize Microsoft Dynamics CRM**, you will have the opportunity to **write Automations, Power Apps, WFs, Business Process** Flows and in some case code **javascripts** , **c#** , you will be involved with **reporting**, and **integrations** with other systems (knowledge of SQL is required). As a customer support engineer you will support and administrate Cloud Technologies like **M365, Azure, Dynamics 365, Exchange Online, Teams and SharePoint Online**, you will learn On-premise infrastructures based on Microsoft Technologies: **Administration of DNS servers, Active Directory, Virtualization**, you will administer and **Support Networking and Firewalling, WatchGuard and FortiGate UTP appliances**.